



PRIVACY NOTICE: Student / Learner

ADOPTED: Spring Term 2026

REVIEW PERIOD: Annually

REVIEWER: Data Protection Officer

Privacy Notice – (How we use pupil information)

Hawley Hall High School is the data controller for information it uses and that is used by the Trust: To run the school and help learning and achievement, the school collects and uses information about pupils. In this document the school is referred to as 'We' or 'Ours'. Pupils are referred to as 'You' or 'Your'

Much of the information we collect is classed as **personal data**, and our use of it is governed by:

- UK GDPR
- Data Protection Act 2018
- **Data (Use and Access) Act 2025 (DUAA)**

This privacy notice explains:

- The information we collect
- What we use it for
- How it is stored and retained
- Your rights

What Information do we collect and use about pupils?

We collect many different categories of information, for example:

- Personal details
- Contact details, name and address
- Family details, your parents name and address
- Admission records
- Attendance records, when you come to school
- Absence details, when you are away from school
- Pupil and curricular records
- Behaviour records
- Academic progress, how you are doing at school
- Examinations details, any tests that you have done at school
- Trips and visits
- Extra-curricular activities
- Photographs of you
- [Images from CCTV] **If used**
- Files, messages, documents, any information about you
- Records of discussions with members of staff
- Records of your use of School IT systems

In some cases, we will also have:

- Information about consultation with other professionals
- Information about supporting for your learning, if you have needed any extra help
- Records of any School equipment loaned to you

Some of the personal data we keep is given greater protection and is known as special category personal data.

Special category data that we collect and use about you includes

- Information about health conditions
- Information about sickness related absences
- Information about your ethnic origin
- Eligibility for free school meals
- Safeguarding information

[If you use any form of biometric based systems (for example, fingerprint scanning for School meals)]

- Biometric data used to identify you

Why we collect and use this information

We use the information:

- To support the admissions process
- To support your learning
- To keep you safe (food allergies, or emergency contact details)
- To monitor and report on your academic progress
- To enable you to take part in exams
- To provide appropriate pastoral care
- To help us manage any health conditions that may affect your learning
- To comply with our legal obligations to share information
- To check the quality of our services

The legal basis for using this information

Depending on the purpose, our use of your information will be legal due to one of the following:

- Informed consent given by you or your parent or legal guardian [Article 6(1)(a)]
For example: The use of your photographs on our website
- To meet a legal requirement [Article 6(1)(c)]
For example: Providing information for the Education Department Census
- To protect the vital interests of you or someone else [Article 6(1)(d)]
For example: Giving your family details to emergency services
- Delivering a public task [Article 6(1)(e)]
For example: Recording your attendance at School each day

Where we use special category data, our use is a legal due to one of the following reasons:

- Explicit informed consent given by you or your parent or legal guardian [Article 9(2)(a)]
For example: Using your fingerprints to identify you to our IT systems

- We are legally obliged to collect and use it [Article 9(2)(b)]
For example: Information about your ethnic origin or any disability
- To protect the vital interest of you or someone else [Article 9(2)(c)]
For example: Giving detail of health conditions to the emergency services
- Because it is part of delivering a public service [Article 9(2)(g)]
For example: Holding data on any medical condition so that we can help you manage it

Collecting this information

We collect pupil information via:

- Data provided by the local authority
- Data collection through the pupil registration documents
- Through the Common Transfer File (CTF) from previous school

While the majority of information we collect about pupils is mandatory, there is some information that can be provided voluntarily. Whenever we seek to collect information from you or your child, we make it clear whether providing it is mandatory or optional. If it is mandatory, we will explain the possible consequences of not complying.

Storing your personal data

Most of the personal data that we collect, and use is added to your Educational Record. This record is kept while you attend the School. If you leave the School, then the record will be:

Transferred to the next School you attend or transferred to Wigan Local Authority.

We will maintain information about your admission to the school and we may maintain record if you have been placed on the SEND register.

Some personal data is kept for different lengths of time. For example.

- Records of your admission to the school are kept permanently. We do this as pupils often ask us to confirm the dates they attended the School
- Detailed information about your daily attendance is kept for three years
- Information about free School meals is kept for the current year and 6 years afterwards

If you'd like to know how long we keep a specific piece of personal data, please contact the Data Protection Officer whose details can be found at the end of this Privacy Notice.

Sharing your personal data

At times we will share your personal data with other organisations and people. We will only do this when we are legally required to do so, when our policies allow us to do so, or when you have given your consent.

Examples of people we share personal data with are:

- Family, associates and representatives of the person whose personal data we are processing who are authorised to receive the data
- Wigan Local Authority
- The Department for Education
- The National Pupil Database
- Examining bodies
- Our regulator Ofsted; to meet our statutory obligations to report information such as census data and assessment data
- Healthcare, social and welfare organisations
- Police forces and Courts
- Voluntary and charitable organisations
- Our suppliers and service providers
- Press and the media

Where we share your personal data with someone who is a supplier or service provider, we have taken steps to ensure that they treat your personal data in a way that meets the requirements of the GDPR.

Under the Data (Use and Access) Act 2025, international transfers are permitted where protections in the destination country are **not materially lower** than those in the UK. Appropriate safeguards (e.g., International Data Transfer Agreements) are applied.

Your rights to your personal data

You have rights relating to the personal data that we collect and use. The rights you have depend on the legal basis of us using the information. If we are using your personal data based on your consent, you can withdraw that consent and we will stop using that personal data. Withdrawing your consent will need to be recorded in writing, please contact the Data Protection Officer.

The right to be informed:

If you ask us, we must tell you if we are collecting or using your personal data.

If we are collecting or using your personal data, you have:

You have the right to:

- Be informed
- Access your personal data
- Rectification of inaccuracies

- Erasure (where applicable)
- Restriction of processing
- Object (where appropriate)
- Withdraw consent (where used)
- Rights related to automated decision-making

Other rights

You also have rights to ask us to correct inaccurate personal data, to ask us to stop using it or to object to us using it. For some data you may have the right to ask us to erase it, to provide it in an electronic format that you can give to someone else. For some personal data if we are subjecting it to automated decision making then you have the right to object to this and request that a person is involved.

You will be given full details of these rights if you request access to your personal data or you can ask the Data Protection Officer.

Subject Access Requests (Updated for DUAA)

Under the DUAA, the School will conduct only reasonable and proportionate searches when responding to a SAR.

The statutory timeframe may be paused while we verify identity or clarify the scope of the request. You will be notified if this occurs.

Parents or Guardian's rights to access your personal data

If you ask for access to your personal data, we will usually ask your parents or guardian to confirm that we can release it to you. Your parents or guardian can also ask to see the personal data we hold about you directly.

Who to contact:

The school is responsible for ensuring that your personal data is protected. It is called the **data controller**. All members of staff work for the data controller.

We recommend that you contact the data protection administrator:

Name of Person: Ellen Palmer
 Email address: e.palmer@hhhs.net
 Contact number: 01942 204640
 Address: Carr Lane, Wigan, WN3 5NY

Schools are also required to have someone called a Data Protection Officer or DPO. The DPO advises the school about issues to do with data protection, but can also help you, if you have a problem.

Our Data Protection Officer is:

Name of DPO: Chris Bolton
 email address: dpo@rlt.education
 Contact number: 01942 939022
 Contact address: 18 Beecham Court, Wigan. WN3 6PR

If you have any questions about this privacy notice, please contact the data protection administrator or the Data Protection Officer.

Complaints (updated for DUAA)

Before contacting the ICO, you must first use the School/Trust's **Internal Data-Protection Complaints Procedure**, as required by the Data (Use and Access) Act 2025.

You may escalate to the ICO after the internal process is completed.

If you have a concern about the way we are collecting or using your personal data, we request that you raise your concern with us in the first instance. Alternatively, you can contact the Information Commissioner's Office at <https://ico.org.uk/concerns/> or call 0303 123 1113.